



Student Satisfaction and Engagement Survey 2022-23

Executive Summary

Student Satisfaction and Engagement Survey 2022-23 Executive Summary

| | |
|-----------------------------|---|
| ISSUE DATE: | 29 November 2023 |
| REFERENCE: | SFC/ST/07/2023 |
| SUMMARY: | To inform stakeholders of the publication of the college 2022-23 Student Satisfaction and Engagement Survey (SSES) outcomes. |
| FAO: | Principals and Chairs of Scotland’s colleges, students, parents, guardians and the general public. |
| FURTHER INFORMATION: | CONTACT: Kenny Wilson JOB TITLE: Senior Analysis Officer DIRECTORATE: Policy, Insight and Analytics TEL: 0131 313 6509 EMAIL: kwilson@sfc.ac.uk |

This is an official statistics publication.

All official statistics should comply with the UK Statistics Authority’s Code of Practice to Official Statistics, which promotes the production and dissemination of official statistics that inform decision-making. Find out more about the Code of Practice for Official Statistics at the [UK Statistics Authority’s website](#).

Contents

Executive Summary 2022-2023 figures..... 4

Executive Summary 2022-2023 figures

1. The student satisfaction survey for 2022-23 was carried out over an eight-week period between 6 March and 28 April 2023.
2. In total nine out of 10 full-time students were satisfied with their college experience (92.7%) – 94.6% and 89.1% of full-time FE and HE students respectively. This is the highest overall satisfaction levels in the five-year reporting period.
3. Satisfaction rates were higher for part-time students at 95.7% for FE and 91.7% for HE.
4. Overall satisfaction levels have increased in 2022-23 (FEFT +1.9%, HEFT +3.4%, FEPT +1.8%, HEPT +2.3%) compared with 2021-22.
5. 97,686 full-time and part-time college students were surveyed, with the following improved response rates:
 - 56,816 full-time students of which 54.9% responded an increase of 12.1% from previous year.
 - 40,870 part-time students of which 26.3% responded an increase of 9.0% from previous year.

Student Satisfaction and Engagement Survey 2022-23


41,953
 students had their say

RESPONSE RATE BY STUDENT TYPE



HE STUDENTS IN COLLEGE

Full-time **48.8%**
 Part-time **22.5%**



FE STUDENTS IN COLLEGE

Full-time **58.9%**
 Part-time **26.9%**

NINE OUT OF TEN

full-time students were satisfied with their college experience (92.7%)



HIGHER EDUCATION STUDENTS IN COLLEGE

'OVERALL, I AM SATISFIED WITH MY COLLEGE EXPERIENCE'

FULL-TIME

Strongly Agree **38.7%**
 Agree **50.4%**
 Disagree **8.5%**
 Strongly Disagree **2.3%**

Overall **89.1%**



PART-TIME

Strongly Agree **43.2%**
 Agree **48.5%**
 Disagree **6.6%**
 Strongly Disagree **1.7%**

Overall **91.7%**



'OVERALL, I AM SATISFIED WITH MY COLLEGE EXPERIENCE'

FULL-TIME

Strongly Agree **45.0%**
 Agree **49.6%**
 Disagree **4.2%**
 Strongly Disagree **1.3%**

Overall **94.6%**



PART-TIME

Strongly Agree **49.9%**
 Agree **45.9%**
 Disagree **3.2%**
 Strongly Disagree **1.0%**

Overall **95.7%**



FURTHER EDUCATION STUDENTS IN COLLEGE

Some sub-group percentages may vary slightly due to rounding